

## EFQM WORKSHOP

**Venue: Tunisia**

**Date: 24 -25 October 2013**

<b>***DAY 1***</b>	
<b>HOUR</b>	<b>TOPIC</b>
9:00-9:15	Workshop Objectives
9:15-9:45	Introduction and Overview
9:45-10:00	The assessment Process
10:00-10:30	Group exercise
10:30-11:30	The Fundamental Concepts of Excellence, EFQM and RADAR
11:30-12:00	Coffee break
12:00-13:00	Understanding and Using Key information
13:00-14:30	Lunch Break
14:30-15:30	Identifying and Using Key Themes
15:30-16:00	Assessment: Key basics
16:00-17:00	Work group exercise

<b>***DAY 2***</b>	
<b>HOUR</b>	<b>TOPIC</b>
9:00-9:30	Lessons learnt from Day 1
9:30-10:00	Assessment Basics continued
10:00-11:00	Site Visits
11:00-11:30	Coffee Break
11:30-12:30	Improvement plan
12:30-13:30	Work groups exercise
13:30-14:30	Lunch break
13:30 - 17:00	Project Consortium meeting

### List of participants:

Participant	Institution
Mohamed Elammari	Libyan International Medical University
Suhir Amer	Libyan International Medical University
Butheina Gerriw	Libyan International Medical University
Mustafa Gseibat	Libyan International Medical University
Ibrahim Mugrabi	Libyan International Medical University
Suad Almusrati	Libyan International Medical University
Abdelmeneim El Dali	University of Benghazi
Khamis Ibrahim	University of Benghazi
Ennaji Al Mansouri	University of Benghazi
Abselsalam El darragi	University of Benghazi
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Idris Etterkawi	Omar Al-Mokhtar University
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Omar El Hasadi	Omar Al-Mokhtar University
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